

Mobile: 9679226115 (Office) 9679226106 (Principal)

## SOVARANI MEMORIAL COLLEGE

## NAAC RE-ACCREDITED JAGATBALLAVPUR, HOWRAH-711408

Estd.-1971

website: www.sovarani.net \* e-mail: srmcollege.edu@gmail.com

Ref. No...Annual-Report on Student Grievances and Actions Taken by the College Authority: 2022-23

- 1. On 21st February 2023, the girl students of the college submitted a request for a sanitary pad vending machine in the girls' common room. After a detailed discussion on 3rd March 2023, the college authorities decided to fulfill the request. The vending machine has since been installed.
- 2. The college operates a Transparent Grievance Redressal Cell to address student concerns efficiently. Prompt actions are taken whenever a complaint is lodged.
- 3. Third-semester students raised concerns about the unsatisfactory sanitary conditions in the washroom. Immediate steps were taken to improve cleanliness.

Teacher-in-Charge Sovarani Memorial Collecting Jagatballavpur, Howrah



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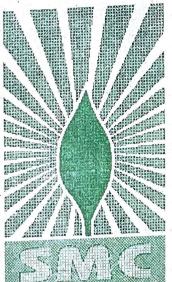
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Ref. No	Actions Taken by the Co	ollege Authority : 2018-19
Annual Report on Student C	Grievances and Actions Taken by the Co	

1. Students from the 2nd and 3rd semesters requested special practical classes for lab-based subjects in the Chemistry department. The request was accepted, and the authorities have initiated plans to organize these classes.

2. A complaint was made regarding the lack of variety and poor quality of food in the college canteen. The issue has been resolved, and improvements have been made.



Teacher-in-Charge Sovarani Memorial Colleg-Jagatballavpur, Howrah